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AMENDMENTS TO THE SPECIFICATION

Please replace paragraph [0039] with the following amended paragraph:

[0039]   In one preferred embodiment shown in Fig. 1, a provisioning system 5 includes a networked, computer-controlled provisioning interface 10 that has a video display interface 12 and user input interface, e.g. a keyboard 14, for interaction with an operator. The provisioning interface 10 includes the provisioning Application Database ~~(SDBA)~~ (SDBP) 16, into which provisioning reference data is imported and formatted for provisioning use. The reference data is obtained via a network 18, for example a local or wide-area network (LAN, WAN) or the internet. The provisioning system 5 downloads the reference data from other storage databases (SDBV) 30, (SDBS) 40, and (SDBD) 50 owned respectively by multiple radiophone vendors, phone service providers, and distributors, who may subscribe to be served by the provisioning system 5.

Please replace paragraph [0047] with the following amended paragraph:

[0047]   The provisioning database 16 uses a foundation comprised of Administrator Setup Tables outlined in Fig. 2. The Administrator Tables include reference data for Phone Setup 70 identifying vendors, phone makes and models, their technologies and operating software; Customer Setup 72 listing customer (service provider) identities and address references; Item Number Setup 74 cataloguing a cross reference that associates a ~~vendor''s~~ vendor's model of phone with a customer name and provisioning information for storage in the respective phone handsets; and User Setup 76 naming personnel authorized to access the database to enter data into and use the provisioning system. Data entered in the Administrator Tables is accessed through the Manager Tables.

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Please replace paragraph [0063] with the following amended paragraph:

[0063]   While one preferred embodiment comprises the methods embodied in Application Flow Phases detailed above, other possible combinations of the required steps are within the scope and spirit of this invention. [[.]] The Flow Phases described above organize provisioning data and automate data transfer for high efficiency and accuracy. Another aspect of the inventive methods described above coordinate the provisioning of inventories of diverse radiophone handsets from multiple manufacturing vendors with the required diverse provisioning data from multiple phone service providers. This combination of organization, automation, and coordination improves the business of product delivery for both the vendors and service providers.

Please replace paragraph [0064] with the following amended paragraph:

[0064]   Thus, the inventive provisioning system represents an improvement over existing telecommunication hardware programming systems. This invention is highly automated, and it provides the ability to automatically provision handsets to varying customer specifications on a wide variety of radiotelephone handsets by different manufacturers. In addition, the system provides an automated Quality Assurance process to control production and distribution of products with high levels of conformance. Furthermore, the system is not specific to any particular service provider, technology, or connector specific such that it can readily adapt to the ever changing radiotelephone handset market.